

Fire Services Forum 06 February 2009

There will be a meeting of the **Fire Services Forum at 11.00am on Friday, 06 February 2009 in Room 8.1**, Local Government House, Smith Square, London SW1P 3HZ.

10.00am Group Meetings

Labour Group (8.1) (8th Floor)
Conservative Group (7.1) (7th Floor)
Lib Dem Group (7.2) (7th Floor)
Independent Group (7.3) (7th Floor)

Tea and coffee will be provided in Political Group Meetings at 10am.

Lunch will be provided at 12.30pm.

Apologies

Please notify your political group office (see contact telephone numbers below) if you are unable to attend this meeting, so that a substitute can be arranged and catering numbers adjusted, if necessary.

Labour:	Aicha Less:	020 7664 3263	email: aicha.less@lga.gov.uk
Conservative:	Angela Page:	020 7664 3264	email: angela.page@lga.gov.uk
Liberal Democrat:	Evelyn Mark:	020 7664 3235	email: evelyn.mark@lga.gov.uk
Independent:	Group Office:	020 7664 3224	email: independent.group@lga.gov.uk

Attendance Sheet

Please ensure that you sign the attendance register, which will be available in the meeting room. It is the only record of your presence at the meeting.

Location

A map showing the location of Local Government House is printed on the back cover.

Contact

Clive Harris (Tel: 020 7664 3207; e-mail: Clive.Harris@lga.gov.uk).

Hotels: If you wish to stay overnight in London, discounted hotel rates are available through the Local Government Travel Club (consult your own authority for information). Alternatively, accommodation can be booked through Hotelzon, tel 01962 844004, fax 01962 860974.

LGA Forums 2008/09

At 10.10.08

Fire Service Forum

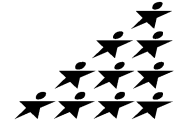
All Fire Authorities in full or corporate membership of the Association have the right to representation and voting on this Forum in accordance with Article 10 (and Schedule 1) of the LGA Constitution, Standing Orders and Political Conventions.

Additional members from fire authorities appointed as necessary by the political groups to ensure political balance as provided by Article 9.3.

Nominating Body	Authority	Member	Party
Combined Fire Authorities	Avon	Peter Abraham	Con
"	Bedfordshire & Luton	Anthony Duggan OBE	Con
"	Royal Berkshire	Paul Bryant	Con
"	Buckinghamshire and Milton Keynes	David Rowlands	Con
"	Cambridgeshire & Peterborough	Mac McGuire	Con
"	Cheshire	Tony Hooton	Lab
"	Cleveland	Peter Porley	Lab
"	Derbyshire	Paul Smith	Lab
"	Devon & Somerset	Bernard Hughes	Con
"	Dorset	David Fox OBE DL	Con
"	Durham & Darlington	Charles Magee	Lab
"	East Sussex	Michael Murphy	Con
"	Essex	Anthony Hedley	Con
"	Hampshire	Michael Cartwright	Con
"	Hereford & Worcester	Peter Jones CBE	Con
"	Humberside	Doreen Engall	Con
"	Kent and Medway	Bryan Cope	Con
"	Lancashire	Bob Wilkinson	Lab
"	Leicestershire	Peter Roffey	Con
"	North Yorkshire	John Fort	Con
"	Nottinghamshire & City of Nottingham	Darrell Pulk	Lab
"	Shropshire & Wrekin	Stuart West	Con
"	Stoke on Trent & Staffordshire	Derek Davis	Lab
"	Wiltshire & Swindon	Jerry Willmott CBE	Con
County Councils	Cornwall	Ken Yeo	Lib/Dem
"	Cumbria	Gary Strong	Con
"	Gloucestershire	Will Windsor-Clive	Con

"	Hertfordshire	Richard Smith	Con
"	Lincolnshire	Peter Robinson	Con
"	Norfolk	Richard Rockcliffe	Con
"	Northamptonshire	Liz Tavener	Con
"	Northumberland	Ian Lindley	Lib/Dem
"	Oxfordshire	Judith Heathcoat	Con
"	Suffolk	Joanna Spicer	Con
"	Surrey	Helyn Clack	Con
"	Warwickshire	Richard Hobbs	Con
"	West Sussex	Peter Evans	Con
London Fire and Emergency Planning Authority		Brian Coleman	Con
"		Rebekah Gilbert	Con
"		Tony Arbour	Con
"		Navin Shah	Lab
"		Betty Evans-Jacas	Lab
"		Colin Aherne	Lab
"		Ed Butcher	Lib/Dem
"		David Cartwright	Mayoral Appointee
Metropolitan Fire & Civil Defence Authorities	Greater Manchester	Paul Shannon	Lib/Dem
"	"	James Pearson	Con
"	"	Jack Walton	Con
"	Merseyside	Tony Newman	Lab
"	"	James Mahon	Lab
"	South Yorkshire	Jim Andrews	Lab
"	"	Paul Lakin	Lab
"	Tyne & Wear	Thomas Wright	Lab
"	"	<i>vacancy</i>	
"	West Midlands	Peter Howard	Con
"		David Hinton	Lab
"	"	Neil Eustace	Lib/Dem
"	West Yorkshire	Peter Harrand	Con
"	"	Graham Kirkland	Lib/Dem
"	"	Mick Coulson	Lab
Unitary	Isle of Wight	Barry Abraham	Con
Welsh Fire Authorities	Mid & West Wales Fire	<i>vacancy</i>	
	North Wales Fire	Trevor Roberts	Lab
	South Wales Fire	Anthony Ernest	Con
Balancing Members			
Conservative (6)			
	Royal Berkshire FA	Angus Ross	
	Dorset FA	Chris Bulteel	
	Southend on Sea BC	Ann Holland	
	Suffolk CC	John Goodwin	

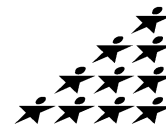
Labour (11)			
	Beds & Luton FA	Sian Timoney	
	Gtr Manchester FCDA	Fred Walker	
	Wiltshire & Swindon FA	Margaret White	
	Cleveland FA	Brenda Forster	
Liberal Democrat (15)			
	Beds & Luton FA	Roy Davies	
	Devon & Somerset FA	Rosemarie Parsons	
	Devon & Somerset FA	Jim Mochnacz	
	Essex CC	Tom Smith-Hughes	
	Gloucestershire CC	Jeremy Hilton	
	Hampshire FRA	Roger Price	
	Merseyside FRA	Eddie Clein	
	Newcastle City	Doreen Huddart	
	Shropshire & Wrekin FA	Nigel Hartin	
	Stockport City	David Goddard	
Independent (5)			
	Durham CC	Watts Stelling	



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Agenda

- 1. Update from the Fire Services Management Committee** **3**
The Forum will be addressed by Cllr Fred Walker
- 2. Firebuy**
The Forum will be addressed by Elaine Hughes, Director,
Procurement & Delivery, Firebuy,
- 3. Audit Commission National Study on the Fire and Rescue Service.** **7**
The Forum will be addressed by Cllr Fred Walker
- 4. Community Safety Evaluation**
The Forum will be addressed by Lee Howell CFO, Devon and Somerset
FRS
- 5. National Firefighters Memorial Trust**
The Forum will be addressed by Lee Howell, CFO, Devon and Somerset
FRS
- 6. Note of the previous meeting** **11**
- 7. Date of next meeting – Friday 3rd April 2009**



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**Update from Fire Services Management Committee -
19 January 2009**

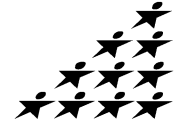
1. The Fire Services Management Committee met on 19 January 2009 at Local Government House where the following issues were discussed:

Update on current issues

2. The Chair reported that he had spoken at an LGA/CFOA **Equality and Diversity** Conference on 25 November, where he launched the LGA's Equality and Diversity Charter for FRA Members. Over 200 members have signed up to the charter to date. All members who have not already done so are encouraged to sign up to the charter.
3. CLG has agreed to underwrite the risk for the Fire Services College to host the **Fire Gateway** for the 2009/10 financial year and contracts will be extended accordingly. All FRAs will be asked to pay a subscription of c. £6000 to the running of the Gateway for 2009/10 and CLG will make a financial contribution to reflect their use of the facility. A survey of FRAs will be conducted to establish the ongoing value of Fire Gateway to the sector and subject to the results of this, the LGA, CFOA and CLG will be working towards the development of a sustainable funding model and governance arrangements for 2010/11 onwards.
4. CLG will be undertaking a second consultation with FRAs at the end of January on **New Dimensions** which will include a revised version of the Transfer of Ownership Agreement and their response to the comments received as part of the first consultation. These documents have been issued to the LGA in advance for comment by 26 January.

Audit Commission national study report on the Fire and Rescue Service 'Rising to the Challenge – improving fire service efficiency'

5. Members discussed the key findings of the Audit Commission National Study report and how the LGA could support FRAs to improve efficiency and performance in line with the recommendations in the report. Members agreed that the report should be discussed at the Fire Services Forum to raise awareness and help identify good practice that could be disseminated across FRAs. There is a financial imperative to ensure efficiencies are made during a testing economic situation. Members agreed that more needed to be done to ensure that FRA members have a stronger understanding of strategic issues.
6. Members observed that the data tool published by the Audit Commission alongside the report is useful as it helps FRAs to identify where they are placed the comparative charts. However, it is complicated to use so there is a role for



the LGA to develop a simplified version for members. It was noted that Greater Manchester FRA has carried out an initial analysis of where it is placed in the comparative charts. Members agreed that the data tool should be publicised to FRAs,

Sector-led improvement for Fire and Rescue

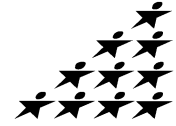
7. Members discussed a report setting out proposals for sector-led support for fire and rescue. They noted that previous Audit Commission reports have highlighted the growing gap between the strongest and weakest performers. All evidence suggests that improvement works best when it is led by the sector itself and the proposals in the report complement the broader approach to local government improvement.
8. Regional Improvement and Efficiency Partnerships (RIEPs) are member-led partnerships that act as a regional 'hub' providing a central point of contact to enable authorities to access the right support at the right time. It was noted that it is not widely known amongst FRA members that RIEPs are the first point of contact for improvement support and members felt that the LGA should continue to raise awareness amongst FRA members. Nick Collins (CFOA) told members that CFOA will be creating a specific directorate to coordinate its operations in assisting FRAs that will complement the work of the IDeA.
9. In future, there will be a much more structured approach to sharing good practice within the sector by making available the skills of the best performers to drive overall improvement.

The role of Local Government Employers

10. Due to unforeseen circumstances this item would be deferred until the May FSMC meeting. Instead the Chairman reported that Local Government Employers (LGE) had received a letter from ACAS offering to facilitate discussions between FRAs and trade unions concerning employment issues associated with the creation of Local Authority Controlled Companies. The FSMC was asked to consider whether to take up the offer of joint sessions between FRAs and trade unions.
11. Following discussion, members decided not to take up the offer at the current time because of the stage of development of LACCs.

NJC Update

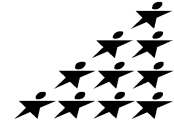
12. The Chairman reported that pay negotiations for the main NJC are continuing through the Joint Secretaries and the Joint Working Party. Pay negotiations for the NJC for Brigade Managers have begun.



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Date of next meeting

13. The next meeting of the Fire Services Management Committee will take place on **Monday 9th March 2009 at 2pm at the offices of Bristol City Council.**



Item 3 - Audit Commission National Study – rising to the challenge: improving fire service efficiency

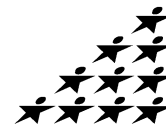
Background

1. On 17 December, the Audit Commission published their widely anticipated national study report on the fire and rescue service *Rising to the Challenge: Improving Fire Service Efficiency*.

Key findings

2. The focus of the report is on efficiency and value for money. The key findings of the report include:

- The fire and rescue service could save £200m if all services adopted the good practice of the best (the current collective target is for fire and rescue services to save £110m by 2011);
- Four FRAs account for nearly half of all the efficiency savings achieved to date;
- Improved local and regional collaboration would increase efficiency and effectiveness;
- However the report itself recognises that 'not all changes that the pioneering fire services have made are feasible in all local contexts';
- The report challenges FRAs to consider those areas where they might improve efficiency and effectiveness further;
- There is scope for further efficiency savings by providing cover with fewer people, stations or appliances, or by changing shift patterns and crewing arrangements to more closely match cover to the time when it is needed;
- The picture on efficiency and performance is variable;
- There is no clear relationship between fire service type and performance. The report finds relatively good and relatively poor services of all types;
- Progress on equality and diversity will only happen with cultural change - especially changes in cultural attitudes on the watch;
- The role of the fire and rescue service is now about much more than just putting out fires;
- There is no evidence that the degree of broader community safety work is diminishing response capabilities – instead it is using the spare capacity available;



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- Regional Management Boards have not driven effective regional collaboration. The report suggests that the government and FRAs need to reform them or abandon them;
- The common factor in making changes is strong leadership by FRA members and CFOs - strong leadership is needed to overcome resistance to change;
- Many of the recommendations in the report have been made before in reports by the Audit Commission and others dating back over forty years. Implementing the recommendations could result in substantial reinvestment in prevention work or savings to the public purse.

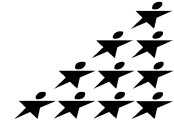
3. The full report can be accessed at: <http://www.audit-commission.gov.uk/reports/NATIONAL-REPORT.asp?CategoryID=&ProdID=EC882132-ECDD-4cae-9027-D7FC4760FF01&fromREPORTSANDDATA=NATIONAL-REPORT>

Alongside the report, the Audit Commission published a data tool primarily designed for fire and rescue authorities to identify where they are placed in the comparative charts published in the national report.

4. The specific recommendations for FRAs are to:
- challenge themselves and their CFOs to improve efficiency as well as performance;
 - lead their communities by taking hard decisions affecting staffing levels and deployment in the interests of efficiency;
 - ensure that they have the right information to justify those decisions;
 - defend decisions publicly once they have been made;
 - challenge their CFOs to improve the diversity of their workforce;
 - define their objectives for RMBs, and participate in RMBs beyond where required to only where there is a good business case for doing so; and
 - provide leadership on equality and diversity issues, supporting and encouraging effective culture change within the fire service.

5. At its meeting on 19 January, the FSMC discussed the need for the LGA to provide political leadership on fire improvement. Members agreed to a series of actions for the LGA in supporting FRAs to improve efficiency and performance in line with the recommendations in the Audit Commission report.

Specifically, members agreed that the LGA would support FRAs in addressing the above recommendations by:



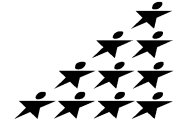
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- Holding an early discussion with the wider membership at the Fire Services Forum on 6 February on performance to date and the implications of the report;
- Holding an early discussion at RMB Chairs on 28 January on the general issues raised in the report and the specific recommendation relating to RMBs;
- Publicising the data tool to FRAs and encouraging its use, and liaising with Audit Commission to produce a more user-friendly version;
- Encouraging FRA members to use the 'questions for fire services to ask' contained in the report as a basis for discussion within their own authority;
- Developing a specific programme of action on equality and diversity;
- Leading on the development of a strengthened approach to sector led improvement; and
- Working with the IDeA to expand the IDeA's sharing of good practice through the development of existing case studies, communities of practice and web pages.

6. Members are asked to:

- consider the recommendations in the Audit Commission report; and
- share good practice about how their FRA will be responding.

Contact Officer: Emma Varley
Phone No: 020 7664 3237
Email: emma.varley@lga.gov.uk



Notes of Decisions Taken and Action

FIRE SERVICES FORUM

10 October 2008

Room 8.1, Local Government House at 11.00a.m.

The Chairman welcomed members to the Fire Forum meeting. He informed members that Cllr Terry Cooney (Tyne and Wear FRA) had recently died and extended his and the Forum's sympathies to his family and colleagues.

1. Membership of the Fire Services Forum and Office Holders 2008/09

In order to widen the membership of the Fire Services Forum, it was suggested that members of fire authorities other than nominated chairs, vice-chairs and portfolio holders could attend Forum meetings to contribute to help inform FRAs of developments at the national level and to communicate local issues to the Fire Services Management Committee. The Chair pointed out that the political groups had yet to fill their political balancing places and were encouraged to put forward names to officers as soon as possible.

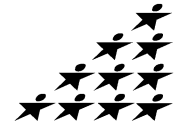
Members noted that despite the Fire Services Forum not being a decision-making body, constitutionally political balance had to be taken into account when widening the membership. It was suggested that additional members could attend as member observers to retain political balance.

Clive Harris (Business Manager) explained that the Liberal Democrat group had now submitted a list of some balancing members but that there were still additional places available. Member Support Officers would ensure that the membership record is updated prior to the next meeting.

Members otherwise noted the office holders and membership of the Fire Services Forum for 2008/09.

2. Update from the Fire Services Management Committee (FSMC)

The Chairman highlighted the key issues arising from the FSMC meeting on 5 September and also gave an oral update on current issues as follows:



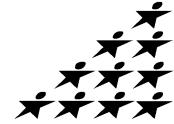
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- Parmjit Dhanda MP has been replaced by **Sadiq Khan MP as minister with responsibility for fire** at CLG. This unfortunately meant that Central-Local Partnership meeting scheduled for 7 October was cancelled. Arrangements are being made to set up a meeting with the new Minister. The Chairman expressed his thanks to Parmjit Dhanda for his work during his term of office.
- Shona Dunn has been appointed as the new Director of Fire and Resilience at the CLG, whilst Charlie Hendry is the new President of CFOA.
- The LGA is seeking views from Fire Services Forum members on the draft **National Procurement Strategy for the Fire and Rescue Service in England 2008-11**, which closes on 14 November. Members were encouraged to submit their responses to Clive Harris (clive.harris@lga.gov.uk) as soon as possible. These could then be used to inform the LGA's response.
- The FSMC received two detailed reports and presentations on the proposals for the **CAA and Sector Lead Improvement for Fire and Rescue Authorities**. A second joint consultation was published by the Audit Commission and other inspectorates on 29 July setting out proposals for CAA. The consultation will close on 29 October. The overall LGA response will be led by the LGA Improvement Board, and would incorporate comments on the fire specific proposals.
- Members also discussed proposals for an approach to **sector led improvement for the Fire and Rescue Authorities** and the need for the LGA to be proactive on developing proposals.
- The programme and booking form for the **LGA Fire conference on 10/11 March 2009**, which is taking place in Bristol, is now available on the LGA website: .
<http://www.lga.gov.uk/lga/events/display-event.do?id=589991>

Cllr Fred Walker updated members on **project fireguard** and explained that Ministers have not accepted that this constitutes a new burden on fire authorities.

Cllr Mike Murphy reported that a number of fire and rescue authorities had not paid their subscriptions for the **Fire Gateway** and was concerned that this could jeopardise the future of the portal. This concern was echoed by other members.

Members suggested that Terry Brewer be invited to give an update on Firebuy at the February Forum meeting. It was also suggested that CLG officials were invited to the LGA Fire Conference to give an update on RCCs. The Chair suggested that LGA Officers explore the possibilities of holding a workshop on this topic.



3. Audit Commission national study on the Fire and Rescue Service

The Chairman welcomed Simon Mahoney and Stuart Deaton from the Audit Commission, explained the background to the Audit Commission's National Study on the Fire and Rescue Service:

- In 1995 the Audit Commission undertook a Study on the Fire and Rescue service – “*in the line of fire*”, no national study had been carried out since
- This year, the Audit Commission has undertaken a new National Study on the Fire and Rescue Service which is due to be published in December
- The discussion at Fire Forum is an opportunity for members to input into the conclusions, before the final draft is completed
- It was clear that whilst FRAs had made a great deal of progress across the board, there was scope for further improvement, and no room for complacency.

Simon Mahoney, Head of Studies, gave a detailed presentation on the key findings of the study.

He reported that within the last few decades, the risks the services had to manage have changed significantly; the service had undergone a major modernisation programme in an attempt to improve the way it deals with risk; performance has also improved but this varied across individual Fire and Rescue Authorities.

The Study also looked at equality and diversity, sickness absence; collaboration/partnership working and regionalisation. It was also noted that good progress had been made in fire prevention.

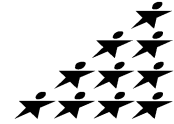
Members' views were sought on the safety aspects of their operations (number of fire fighters, pumps, stations) IRMPs and regionalisation.

The exact timescale for responses to the Audit Commission report was unknown but it was noted that the report would hopefully be published in December. Copies of the slides were circulated prior to the meeting and can be accessed at:

<http://www.lga.gov.uk/lga/core/page.do?pageId=21407>

Members made comments as follows-

- At a recent regional management board meeting, the South East RMB was praised for its work on equality and diversity, but this was not mirrored in the Audit Commission findings. There were also a number of examples of collaborative



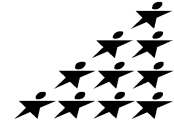
working among the 9 FRAs in the South-East, for example sharing best practice and procurement.

- Inconsistency in the government policy is a hindrance to achieving equality and diversity. FRAs need stronger and more consistent policy/leadership from government.
- It may be difficult to meet government targets for equality and diversity because of an overall reduction in firefighter numbers and smaller recruitment campaigns, with some FRAs not recruiting at all for the next 2 years. The Audit Commission noted that the final report would highlight good practice in this area.
- It was felt that the Audit Commission's terms of reference for the report were too narrow. The data used in the presentation appeared to be from an auditor's point of view and did not take into account other factors. The Audit Commission should bear in mind that the modern fire and rescue service is attending a greater variety of incidents than a decade ago.
- The Audit Commission's criticism on appliance levels remaining static was too simplistic. It was explained that the FRS is a risk based service. Also, the FRS now deals with a range of incidents such as working with police to deal with anti-social behaviour.
- The Audit Commission findings appeared not to have taken into account the different needs in urban and rural areas which had led to variations in cost.
- It was noted that whilst FRAs are reducing costs, the safety of the communities is of paramount importance.
- It was acknowledged that there was room for FRAs to improve and to do better, but also that the Audit Commission recognises the good work that is already undertaken by FRAs.
- The Chairman asked members to copy any further comments on the Audit Commission's presentation to Clive Harris (clive.harris@lga.gov.uk).

4. Attendance Management in the Fire and Rescue Service: Managing Sickness Absence (oral report)

The Chair welcomed and introduced Ian Copeland, Project Manager, Health and Safety Executive (HSE). Ian Copeland briefed members on the work carried out on attendance management in the FRS and noted that the report could be accessed at the HSE Website.

The key messages from the report were outlined and these included reducing ill-health and sickness absence. It was explained that the aim of the report was to look



at good practice; policies and procedures and to work on barriers that impede improvement to sickness absence.

Work undertaken with relevant stakeholders on an inspection protocol would clarify the relationship between HSE and the FRS and this is being discussed between the Fire Service and the police at national level and a draft report would be produced in due course.

Ian Copeland summarised some of the key findings and the strategies necessary for managing sickness absence and concluded that those FRAs that took a holistic approach to health and safety noted that their levels of sickness absence were improving.

The Chairman paid tribute to Cllr Jim Mochnacz who had represented the LGA on this project.

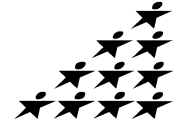
5. Fire Suppression and Sustainable Buildings Task Group Final Report

Cllr Michael Murphy updated members on the final report of the Fire Suppression and Sustainable Buildings Task Group. He referred members to the paragraphs in the report detailing the task group's activities. He informed members that although the work of the task group had come to an end, he would continue to act as a champion on issues relating to sprinklers and fire suppression systems for the LGA.

6. NJC Update (oral report)

The Chairman gave feedback from the Annual General meeting of both the NJC and the Middle Managers' Negotiating Body on 30 September. He reported that:

- He had been appointed by the Employers' side as the Chair of both bodies for the forthcoming year
- An annual report had been received from Professor **Chatterjee**, the Independent Chair
- A progress report was given on the Part-time workers' (Prevention of less favourable treatment) Regulations
- The key issue discussed was the 2009/10 pay settlement. Progress would be reported at the next Forum meeting.



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7. Future meeting dates

The future dates for the Fire Services Forum meetings for 2008-09 were noted.

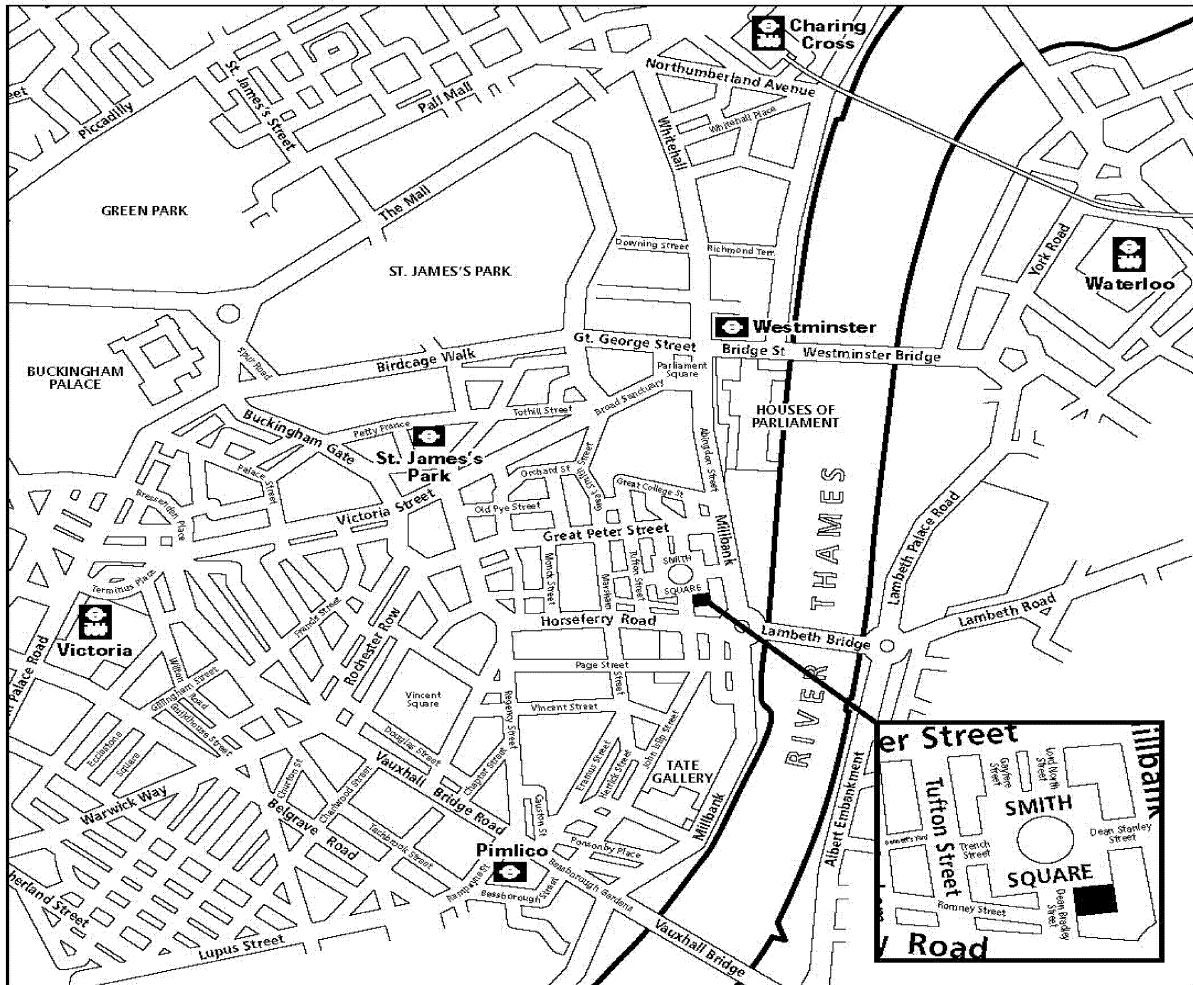
8. Notes of previous meeting

The notes of the Fire Services Forum meeting on 27 June were agreed.

9. Date of next meeting

The next meeting will be held on **Friday 6 February 2009** at Local Government House.

LGA Location Map



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Local Government House,
 (Formerly known as Transport House),
 Smith Square, London SW1P 3HZ
 LGconnect - LGA's Information Centre: 020 7664 3131
 Fax: 020 7664 3030
 Email: info@lga.gov.uk
 Website: www.lga.gov.uk

Public transport

Local Government House is well served by public transport. The nearest mainline stations are; **Victoria** and **Waterloo**; the local underground stations are **St James's Park** (Circle and District Lines); **Westminster** (Circle, District and Jubilee Lines); and **Pimlico** (Victoria Line), all about 10 minutes walk away. Buses **3** and **87** travel along **Millbank**, and the **507** between Victoria and Waterloo goes close by at the end of **Dean Bradley Street**.

Bus route – Millbank

- 87** Wandsworth - Aldwych
- 3** Crystal Palace - Brixton - Oxford Circus

Bus routes - Horseferry Road

- 507** Waterloo - Victoria
- C10** Canada Water - Pimlico - Victoria
- 88** Camden Town - Whitehall - Westminster - Pimlico - Clapham Common

Cycling Facilities

Cycle racks are available at Local Government House. Please telephone the LGA on 020 7664 3131.

Central London Congestion Charging Zone

Local Government House is located within the congestion charging zone. For further details, please call 0845 900 1234 or visit the website at www.cclondon.com

Car Parks

- Abingdon Street Car Park**
Great College Street
- Horseferry Road Car Park**
Horseferry Road/Arneway Street